

STATE OF CONNECTICUT
DEPARTMENT OF CONSUMER PROTECTION
TRADE PRACTICES DIVISION
165 CAPITOL AVE., Room 110
HARTFORD, CT 06106
(800) 842-2649

NO SALES SOLICITATION COMPLAINT FORM

IMPORTANT! This form is only for consumers who are registered with the Connecticut Do Not Call Registry.

Please print or type the information requested. Information fields with an * are required.

YES ☐ NO ☐ *My telephone number appears on the Connecticut Do Not Call Registry.

If the answer is NO do not continue with this form, call 800-842-2649 to register, or register online at www.state.ct.us/dcp.

NAME *: (Please print your full, legal name) _____

ADDRESS *: _____

CITY *: _____ STATE: CT ZIP CODE *: _____

Telephone number Telemarketer called * (____) _____ Your E-mail address _____

Did the caller ask for anyone specifically in the household? If so, who? * _____

Daytime telephone number: (____) _____

When did you sign up for the no call list? _____ How did you sign up? (i.e. phone, fax, web, writing) _____

Name of the telemarketing business that your complaint is against *: _____

Product or service offered *: _____

Date and time of call *: (Month/Day/Year) _____ Caller phone number: _____

Caller's name: FIRST _____ LAST _____

Caller street address: _____

City: _____ State _____ Zip Code _____

- The call was a recorded message. There was no "live" operator to greet me. YES ☐ NO ☐
- The solicitor's telephone number was obtained electronically by Caller ID or other service. YES ☐ NO ☐
- I would be willing to testify at a hearing regarding this complaint? YES ☐ NO ☐

PLEASE DESCRIBE YOUR COMPLAINT BRIEFLY.

Please remember certain calls are not violations of the law. The following is a list of unsolicited telephone calls that are permissible even if a consumer has placed his/her name on the "Do Not Call" list.

1. Calls made for non-commercial purpose, such as polls, surveys, and political purposes.
2. Calls made in response to the consumer's written or verbal request.
3. Calls made by tax-exempt, non-profit organizations, such as charities.
4. Calls made as a result of a visit by the consumer to a business.
5. Calls made to consumers with whom they have a current business relationship.
6. Calls made by a solicitor in their first year of doing business in CT.
7. Calls made in connection with the compiling of telephone directories.
8. Calls made in connection with an existing debt or contract for which payment or performance is not yet completed.